

"BUG OFF" INSPECTION SERVICES, INC.

4920 Broadmoor Ave SE

Kentwood, MI 49512

Phone: 616-656-5000 Fax: 616-656-5686

"Bug Off" Inspection Services and Pest Control is family owned and operated going into our 25 year of business. "Bug Off" has conducted over 100,000 wood destroying insect inspections for the sale, or refinance of real estate. "Bug Off" has always been on the guaranteed inspection program, one of the first in the area dating back to the 80's, soon other companies followed our lead. "Bug Off" automatically gives the buyers a one year renewable warranty against termites with every guaranteed inspection. This protects you, and especially, your clients should termites' surface during remodeling, or routine maintenance of the home.

"Bug Off" is licensed in the state of Michigan to perform wood destroying insect inspections and infestation structural inspections. An "Infestation structural" is required by V.A. and F.H.A. loans if evidence of infestation is found during the inspection. Our errors and omissions insurance is the best in the industry and protects realtors, mortgage companies, and title companies, from potential problems.

Our guaranteed prices have stayed the same for a decade.

\$100 guaranteed; one year renewable warranty, along with paper work.

\$80 regular inspection; paper work without a warranty.

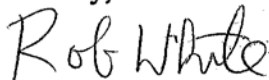
\$75 infestation structural; paper work.

The turn around time on inspections averages 24 to 36 hours during business days depending on whether we can immediately get into the property. All inspection reports are processed, mailed, and faxed on the next business day. To order an inspection either calls our office (616)- 281-2330, or take advantage of our 24 hour fax line number (616)- 281-3045.

In closing, I would like to sincerely thank our loyal friends who have trusted us for the last quarter of a century to do our small part of your real estate transaction, or closing, or refinance. Thanks to our friends who have recommended us to your moms and dads, relatives, friends, and yes after all these years, your children. I personally do every inspection because if you, or your clients have any problems, then I can personally solve them. But selfishly, I enjoy the interaction with the buyer's, sellers, and other inspectors.

The beginning of this letter states family owned and operated. Because of all of you we have been able to attend games, practices, and school functions. For many years I would say, "I cannot do the inspections at that time because of coaching, games, etc." The answer was always the same. "Do the inspection some other time your son is more important." I feel this says a lot about you and the people in Western Michigan. We are indeed a very fortunate company. Thanks for the 25 years.

Sincerely,



Rob White

Owner "Bug Off" Inspection Services, Inc.